

Returns Policy - Now You See Her

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We hope you absolutely love your purchase-but if something's not quite right, we're here to help.

1. Returns

You have 14 days from receiving your order to request a return.

To be eligible for a return:

- Items must be unworn, unwashed, and in their original condition with tags still attached
- Items must be returned in suitable packaging to protect them in transit

To request a return, please email us at [insert your email] with your order number and reason for return. We'll reply with instructions on how to send it back.

Please note: We do not offer free returns. Return shipping costs are your responsibility unless the item is faulty.

2. Refunds

Once we've received and inspected your return, we'll let you know if your refund has been approved.

- If approved, your refund will be processed to your original payment method within 5-7 business days
- You'll receive an email confirmation once your refund has been issued

3. Exchanges

We do not currently offer direct exchanges. If you'd like a different item, please return your original purchase and place a new order.

4. Faulty or Incorrect Items

We check every item carefully before it goes out, but if you receive something faulty or not what you

ordered, please email us at [insert your email] within 7 days of delivery. We'll make it right.